WA **WAservix** by Tekservix

Setup guide

Link your WhatsApp number, send your first message through the API, and install the WAservix dashboard on any phone or computer.

- Link WhatsApp in 1 minute
- REST API & webhooks
- Dashboard on iPhone, Android & PC
- Account protection

Version November 2026 · Latest version: **tekservix.com/downloads/guides/waservix-setup-guide.pdf**

Questions? Reply to your confirmation email or visit tekservix.com/pages/support/

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How to use this guide

Every step has a picture of what you should see. Orange outlines show exactly where to tap. The steps take about 5 minutes in total.

1 What you need

📱 WhatsApp on your phone

WhatsApp or WhatsApp Business, signed in with the number you want to use. Android or iPhone both work.

✅ An active WAservix plan

Your plan sets how many WhatsApp numbers (devices) you can link. Messages are unlimited.

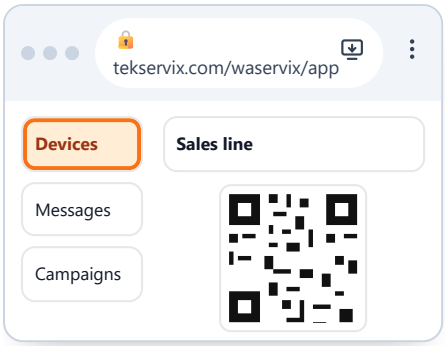
💻 The dashboard

Open **tekservix.com/waservix/app** on a computer or a second device so you can scan its QR code with your phone.

🔗 How it works

WAservix links your number as a companion device — like WhatsApp Web. Your phone keeps working normally.

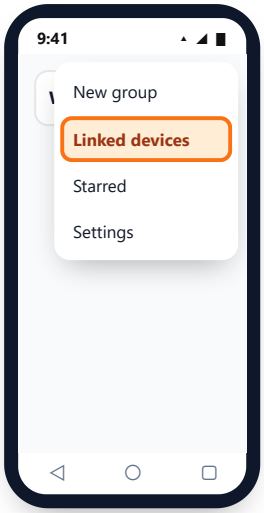
2 Add a device and link your WhatsApp



1

Add a device

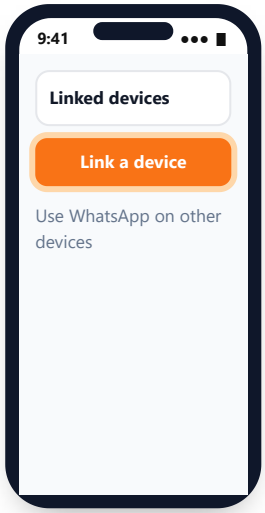
In the dashboard open **Devices** → **Add device**, give it a name (e.g. “Sales line”) and click **Show QR code**.



2

Open Linked devices

Android: WhatsApp → ⋮ menu → **Linked devices**. **iPhone:** WhatsApp → **Settings** → **Linked devices**.



3

Tap “Link a device”

Tap **Link a device** and unlock with your fingerprint, face or PIN if asked.

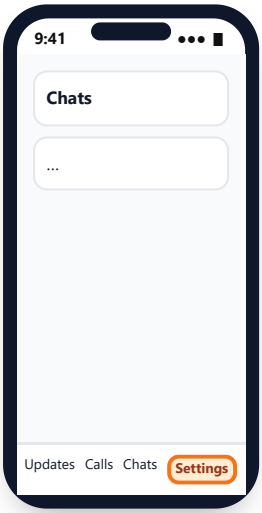


4

Scan the QR code

Point the phone at the QR code in the dashboard. Within seconds the device shows **Connected**.

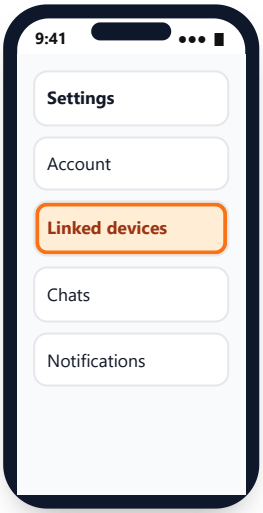
iPhone — where to find Linked devices



a

Settings tab

Open WhatsApp and tap **Settings** at the bottom right.



b

Linked devices

Tap **Linked devices**.



c

Link a device

Tap **Link a device** and scan the dashboard’s QR code.

> **Can’t scan?** Click **Use a phone number instead** in the dashboard and enter your number. Then on your phone: **Linked devices** → **Link a device** → **Link with phone number instead**, and type the 8-character code shown in the dashboard.

3 Send your first message

From the dashboard

Open **Messages** → **Send**, enter a number in international format (e.g. `250788123456`), type a message and send. It appears in WhatsApp on your phone as sent by you.

Campaigns & auto-replies

Upload contacts for a campaign with safe pacing and automatic opt-outs, or set auto-replies for keywords and greetings.

From your own software (REST API)

Copy the device's key from **Devices** → **API key** (it starts with `wpk_`), then:

```
curl https://tekservix.com/waservix/api/send-message \
  -H "Authorization: Bearer wpk_your_device_key" \
  -H "Content-Type: application/json" \
  -d '{"to":"250788123456","text":"Hello from WAservix 👋"}'
```

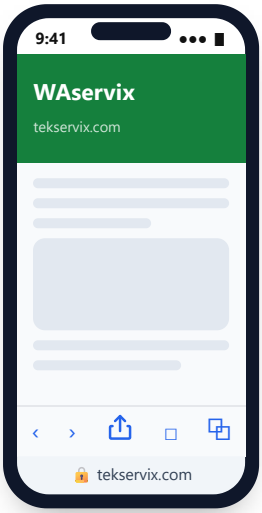
Add a **webhook** (Devices → Webhook) to receive incoming messages and delivery events. The API is compatible with WaSender API. Full reference: **tekservix.com/waservix/docs**.

4 Add the WAservix dashboard to your home screen

The WAservix dashboard is a web app: install it once and it opens full-screen from its own icon, like any app — no app store needed. Open **tekservix.com/waservix/app** on the device, sign in, then follow the steps for your device.

iPhone — Safari

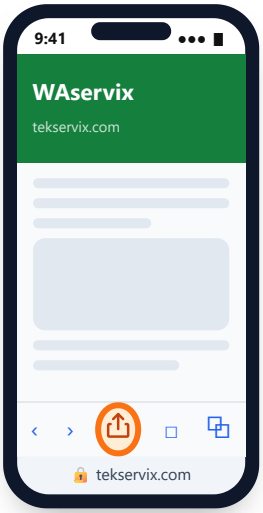
Recommended



1

Open the dashboard in Safari

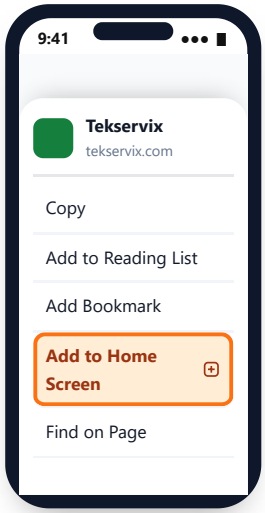
Open **tekservix.com/waservix/app** in **Safari** and sign in. (Links opened inside WhatsApp, Facebook or Instagram must be opened in Safari first.)



2

Tap the Share button

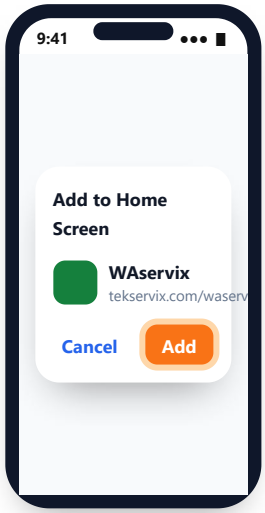
Tap **Share** at the bottom of the screen. On iOS 18 and newer, tap ··· first if you don't see it.



3

Choose "Add to Home Screen"

Scroll down the list and tap **Add to Home Screen**.



4

Tap Add

Keep **Open as Web App** switched on (if shown) and tap **Add**. The WAservix icon appears on your home screen.

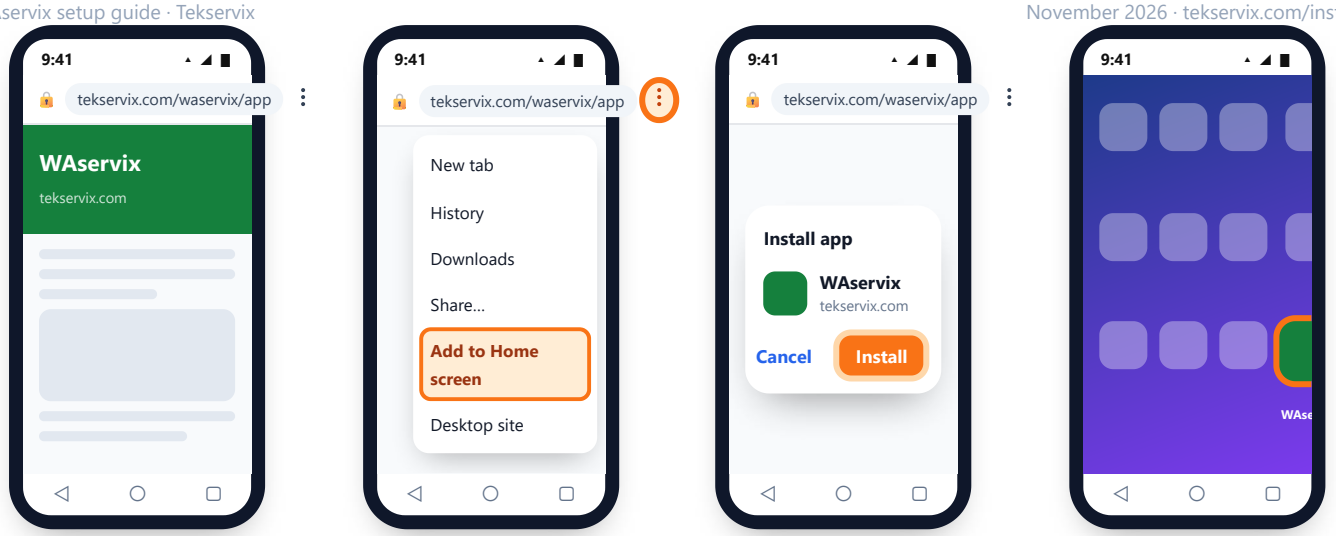
> **Chrome, Edge or Firefox on iPhone?** On iOS 16.4 or newer: tap **Share** (Chrome: in the address bar; Edge and Firefox: in the ☰ menu) → **Add to Home Screen** → **Add**. On older versions use Safari. Add to Home Screen isn't available in Private Browsing.

iPad — Safari

Same as iPhone, but the **Share** button is at the **top right** of the screen, next to the address bar. Tap it → **Add to Home Screen** → **Add**.

Android — Chrome

Recommended



1

Open the dashboard in Chrome

Open **tekservix.com/waservix/app** in **Chrome** and sign in. If Chrome shows an **Install app** banner, tap it and skip to step 3.

2

Open the ⋮ menu

Tap the ⋮ menu at the top right, then **Add to Home screen** (or **Install app**).

3

Tap Install

Choose **Install** and confirm. The app appears on your home screen and in the app drawer.

4

Open it from your home screen

Tap the new **WAservix** icon. It opens full-screen and stays signed in.

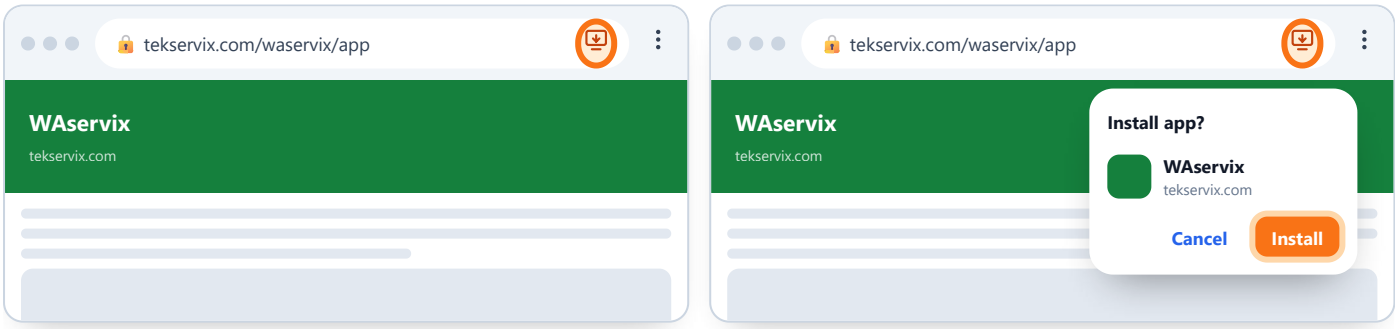
Samsung Internet (Galaxy phones)

Tap the install icon in the address bar — or open the menu ≡ → **Add page to** → **Home screen** → **Install**.

Firefox, Edge, Opera

Open the browser menu (⋮ or **…**) → **Add app to Home screen** / **Install app** / **Add to phone** → confirm.

Computer — Chrome or Edge (Windows, Mac, Chromebook)



1

Click the install icon

Open **tekservix.com/waservix/app**. Click the install icon at the right end of the address bar (Chrome: or ⋮ → **Cast, save and share** → **Install page as app**; Edge: … → **Apps** → **Install this site as an app**).

2

Click Install

Click **Install**. WAservix opens in its own window — pin it to the taskbar or Dock.

Mac with Safari (macOS Sonoma 14 or newer): File → **Add to Dock…** → **Add**. Desktop Firefox can't install web apps — use Chrome or Edge, or bookmark the page.

5 Keep your number healthy

- ✓ **Message people who expect to hear from you.** WhatsApp can ban numbers that send unwanted messages.
- ✓ **Keep account protection on** (default): random gaps between messages, a typing indicator, and a warm-up for newly linked numbers (60 messages on day 1, rising to 1,500/day over 5 days).
- ✓ **Open WhatsApp on your phone at least every 14 days.** WhatsApp signs out linked devices when the phone has been offline for 14 days.
- ✓ **Don’t remove the device** in WhatsApp → Linked devices, or WAservix stops sending until you link again.
- ✓ Campaigns honour opt-outs automatically — keep a clear way for people to stop messages.

6 Troubleshooting

YOU SEE	WHAT TO DO
QR code expired	Click **Show QR code** again — codes refresh every few seconds while the page is open.
Device shows Disconnected	Open WhatsApp on the phone with internet. If it stays disconnected, remove it from Linked devices and link again.
API answers 409 “device isn’t linked”	Link the device first (chapter 2), or re-link it after it was signed out.
API answers 402	Your plan is inactive or doesn’t cover this device — check Billing.
Messages arrive slowly	Account protection spaces messages out on purpose, especially for new numbers.
No “Add to Home Screen” on iPhone	Open the page in Safari (not inside WhatsApp/Facebook), and not in Private Browsing.

Need a hand? Reply to your confirmation email or visit **tekservix.com/pages/support/**. Latest version of this guide: **tekservix.com/downloads/guides/waservix-setup-guide.pdf**